

## Frequently Asked Questions

### What is Vibrnz?

*Vibrnz is a mobile and web-based platform for teachers, professionals, students and enthusiasts in the creative arts space with a focus on education and growth opportunities.*

### FAQs for all Vibrnz users

#### Signing up

How do I sign up on Vibrnz?

You can sign up on website [www.vibrnz.com](http://www.vibrnz.com). Vibrnz app will soon be available as well. Click on the sign up button and follow the instructions. Choose from the available profile types - Teacher, professional, student, hobby artist or general user.

#### Steps to register on Vibrnz

1. Click on the Sign-up link and fill in details
2. Confirm your email (security step)
3. Log into your account
4. Choose your profile type from 5 options - Teacher, Professional Artist, Student, Hobby Artist and General User
5. Get started by creating your profile and explore!

#### Profile

How do I create my profile on Vibrnz?

Once you sign up, click on "Profile" on the dashboard. Add your profile picture, edit your basic details and address. Provide your profile summary. This is very important since it provides a quick overview of what you do and what you have achieved. Update your skills. Skills are the basis for search. Once you update your skills, these will show alongside your profile picture. Hence, very important to update skills if you want to be discovered in the search.

**Is there any fee to create a profile on Vibrnz?**

No

**I am a student under 18 years. Can I use Vibrnz?**

Yes, provided your parent or legal guardian has read and accepted the Vibrnz terms and conditions and privacy policy

**How do I create a profile for my arts and crafts small business if I am just a general user?**

Click on the signup button and follow the instructions. Choose "General User" from the available profile types and login. Complete your brief profile, click on "Additional Profiles" and choose "Business". Fill up the form and submit.

**I am a teacher. I also own a small business of selling arts and crafts. Can I create both a teacher and my small business profile?**

Yes. Once you complete your teacher profile, just click on "Additional Profiles" and choose "Business". Fill up the form and submit.

**What profiles can I create under "Additional Profiles" section?**

You can create profiles for your business, band or an event you are hosting. You can share the links to all the three profiles on your social media.

**I have my own website and profiles on Facebook and Instagram. Can I add links to my social media profiles on my Vibrnz profile?**

Yes. Go to "Website and Social" and add links to your website and social media pages

**How does Vibrnz market my profile?**

We do not directly market your profile. But given our network and publicity efforts, we expect more and more people to visit our website or use our app. Your social media linked multimedia profile, spotlight and search features will make your profile more likely to be discovered.

## Connect and Collaborate

Can I connect with other profiles individually on Vibrnz? Can I create groups and communicate or share pictures?

Yes. You can connect with anyone registered on the Vibrnz platform individually or in groups

I am a teacher. Can I connect with my students on Vibrnz?

Yes. The in-platform messaging and chatting functionality lets you connect with others on the platform. If your students have created their profiles on Vibrnz, you can connect with them, share images, videos to keep them engaged as they take lessons from you.

## Marketplace

Is there a fee to list my items in the Vibrnz marketplace?

No. All registered users on Vibrnz can list items in the marketplace for free.

How do I list an item in the Marketplace?

Take a few different pictures of the item so the buyer can view it from a couple of different angles. Go to Marketplace on the website or the app, fill up the form with all the required details, add pictures and submit the form.

## Opportunities Board

Is there a fee to apply for any opportunities listed on Vibrnz?

No

How do I apply for any opportunities listed on Vibrnz?

At present, every opportunity you view will include contact details. You can directly contact the individual or business who posted the opportunity.

How do I post an opportunity?

Go to the Opportunities board on the website or the app, fill up the form with all required details and submit the form

**Do I need to be a registered user to access Marketplace or Opportunities?**

Yes

### Payments

**Can I transact or make payments through Vibrnz?**

Not at present. Currently Vibrnz is just facilitator and brings together providers and seekers in the creative arts space. We will soon be adding the payment gateway and will inform all our users as soon as we add the functionality.

**What features on Vibrnz are available for free?**

For a limited time, all the features on Vibrnz are available for free. You need to be a registered Vibrnz member to avail all the benefits from the platform without any charges.

Vibrnz is a platform exclusively for the creative arts community. As the Vibrnz community grows, to support the platform and enhance the capabilities, we will need to introduce a fee for certain premium services. We will let you know well in advance about any changes in the current fee structure. For any questions, please email us at [info@vibrnz.com](mailto:info@vibrnz.com)

**How can I contact Vibrnz?**

You can reach out to the Vibrnz Helpdesk through our contact form on the website or by writing to us at [info@vibrnz.com](mailto:info@vibrnz.com)

## How will Vibrnz benefit Teachers?

*Vibrnz offers tools and resources that will benefit you in multiple ways.*

- Online multi-media profile with social media links will provide a 360-degree view of your online presence and give you exposure to the targeted audience
- Your students can create professional looking profiles and display the schools and teachers they have learnt from and the progress they have made over multiple years
- You can engage students and parents through individual and group communication and sharing of pictures and videos
- You can connect with other teachers and artists on the platform and explore ways to collaborate for new projects and ideas
- Easy access to resources and information related to camps, performance opportunities, etc. will save your time and effort and help you focus on what is most important to you
- You will be able to explore additional work-related opportunities
- You can explore performance related opportunities both for yourself and your students
- Not only can you sell or rent new music or art related items, you can also post your used music gear or art accessories that are sitting idle on sale or rent and generate additional revenue streams
- You will be able to display your availability for lessons through an online calendar. Your students will be able to conveniently schedule, reschedule or cancel lessons based on your terms and policies
- Online secure payment capability will allow students and parents to pay you without the hassles of cash or checks. You can manage and track payments online without the need to maintain cumbersome spreadsheets etc.
- You can create a teacher as well as a professional (artist) profile on the same platform and get hired for lessons as well as performance opportunities at events.

## What are the features available on Vibrnz for teachers?

1. Ability to create a multi-media profile
2. Ability to create additional profiles for your events or business
3. Ability to connect and collaborate with students, parents and others on Vibrnz, both individually and in groups
4. Ability to receive messages from prospective students and parents
5. Access to resources such as information on camps, events, venues, etc.
6. Opportunities board
7. Marketplace
8. Online Calendar (coming soon)
9. Online payments (coming soon)
10. You can create an additional profile and get discovered as a performing artist on the same platform.
11. You can access all the features both through the Vibrnz app and the Vibrnz web portal [www.vibrnz.com](http://www.vibrnz.com)

### How will Vibrnz benefit Professional Providers

*Vibrnz offers tools and resources that will benefit you in multiple ways.*

- Online multi-media profile with social media links will provide a 360-degree view of your online presence and give you exposure to a targeted audience
- You can stay connected with your clients through individual and group communication and sharing of pictures and videos
- You can find other artists on the platform, connect with them securely and collaborate to create new and unique experiences for yourself and the audience
- Easy access to resources and information related to events, venues etc. will save your time and effort and help you focus on what is most important to you

- You can explore additional work and performance related opportunities. Additionally, people can also search and find your profile on the platform to hire you for events
- Not only can you sell or rent new music or art related items, you can also post your used music gear or art accessories that are sitting idle for sale or rent and generate additional revenue streams
- You will be able to display your availability through an online calendar. Your clients can conveniently schedule, reschedule or cancel online based on your terms and policies
- Online secure payment capability will allow your clients to pay you without the hassles of cash or checks. You can manage and track payments online without the need to maintain cumbersome spreadsheets etc.

### **What are the features available on Vibrnz for professional artists/performers?**

1. Ability to create a multi-media profile
2. Ability to create profile for your events, band or business
3. Ability to connect and collaborate with mentors, artists and others on Vibrnz, both individually and in groups
4. Ability to receive messages from prospective clients
5. Access to resources such as information on events, venues, etc.
6. Opportunities Board
7. Marketplace
8. Online Calendar (coming soon)
9. Online payments (coming soon)
10. If you also take lessons, you can create an additional profile and get discovered as a teacher on the same platform.
11. You can access all the features both through the Vibrnz app and the Vibrnz web portal [www.vibrnz.com](http://www.vibrnz.com)

## How will Vibrnz benefit Students/Emerging Artists

*Vibrnz offers tools and resources that will benefit you in multiple ways.*

- Online multi-media profile with social media links will provide a 360-degree view of your online presence
- You can create a professional profile of your creative skills and submit it for college admissions and other professional opportunities alongside your academic achievements
- You can explore the platform for other students and artists and connect with them securely through the platform. You can collaborate to jam and do fun gigs and make memories by sharing pictures and videos
- Easy access to resources and information related to camps, competitions, certifications, events etc. will help you enhance your skills
- You can explore volunteering and performance related opportunities. People can also search, find your profile on the platform and contact you for events
- You can search and find teachers and mentors in your area
- You can buy, or rent used or new musical instruments and art accessories from registered Vibrnz users in your local area

**What are the features available on Vibrnz for students?**

1. Ability to create a multi-media profile
2. Ability to create profile for your events, band or business
3. Ability to connect and collaborate with other students, artists, mentors and others on Vibrnz, both individually and in groups
4. Ability to find and connect with resources such as camps, events, etc.
5. Opportunities Board
6. Marketplace
7. Online Calendar (coming soon) to access online availability of teachers
8. Online payments (coming soon) to make online payments

9. You can access all the features both through the Vibrnz app and the Vibrnz web portal [www.vibrnz.com](http://www.vibrnz.com)

## For General Users/Art enthusiasts

### What does Vibrnz offer you?

- You can create your profile, add your interests, pictures, videos etc.
- If you want to hire an artist for an event, or you need a teacher for music or art lessons or you are looking for volunteers for your upcoming event, Vibrnz will help you find the right fit through a trusted network.
- You can connect with others securely through the platform and collaborate to plan events etc.
- You can get easy access to resources and information related to camps, competitions, certifications, events etc.
- You can buy, or rent used or new musical instruments and art accessories from local individuals or businesses through a trusted forum
- You can post opportunities and find the right creative talent you were looking for

### What are the features available on Vibrnz?

1. Ability to find and hire teachers, professional artists, volunteers etc.
2. Ability to create profile for your events, band or business
3. Ability to connect and collaborate with others on Vibrnz, both individually and in groups
4. Ability to find and connect with resources such as camps, events, etc.
5. Marketplace
6. Opportunities Board
7. Online Calendar (coming soon) to access online availability of teachers and artists
8. Online payments (coming soon)

9. You can access all the features both through the Vibrnz app and the Vibrnz web portal [www.vibrnz.com](http://www.vibrnz.com)